# Department of Public Works Administrative Secretary

#### DEFINITION

Position is responsible for performing secretarial and administrative work to support the activities and operations of the Department of Public Works (DPW).

## **ESSENTIAL FUNCTIONS**

The essential functions or duties listed below are intended only as illustrations of the various type of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

- Answers all incoming calls in professional and polite manner; answers routine questions and forwards call to appropriate person in office.
- Keeps track of all expenditures and processes all invoices for payment to suppliers.
- Maintains database of expenditures from the budget by account number, statistics and assists in compiling information for annual budget
- Maintains office filing system.
- Ensures scheduling arrangements
- Prepares departmental correspondence as needed by the Director, including but not limited to reports regarding complaints, incidents, letters, routine correspondence, weekly and monthly reports and daily work log.
- Sends out monthly fuel invoice and quarterly wastewater bills.
- Sells landfill trash stickers and permits.
- Assists vendors and public with information, explaining rules and regulations related to the DPW. Makes appropriate referrals regarding all aspects of the town municipality
- Receives and records all cemetery transactions.
- Receives and records all data regarding recreation programs.
- Makes reservations for vehicles and trucks on behalf of DPW and prepares voucher request for processing. Maintains records related to departments operations and vehicle maintenance schedule.
- Prepares DPW and Wastewater payroll.
- Prepares meeting minutes.
- Operates base station radio when needed
- Performs similar or related work as required.

# SUPERVISION RECEIVED

Under general supervision. The employee is familiar with the work routine and uses initiative in carrying out recurring assignments independently with specific instruction. The supervisor provides additional, specific instruction for new, difficult or unusual assignments, including suggested work methods. The employee refers unusual situations to the supervisor for advice and

further instructions.

# **ACCOUNTABILITY**

The nature of work assures that errors are usually detected in succeeding operations. Consequences of errors: missed deadlines or poor judgment may include time loss caused by back checking by others and slowdowns in the processing of the work. Errors are generally confined to a single department, such as billing or accounting errors and/or failure to check a subordinate's performance.

## **JUDGMENT**

The work is well defined or has detailed rules, instructions and procedures. Judgment involves choosing the appropriate practices, procedures, regulations or guidelines to apply in each case.

# **COMPLEXITY**

The work consists of simple, routine or repetitive tasks and/or operations with few variations in well-known or established procedures.

## NATURE AND PURPOSE OF CONTACTS

Relationships are primarily with co-workers and the public involving frequent explanation, discussion or interpretation of practices, procedures, regulations or guidelines in order to render service, plan or coordinate work efforts, or resolve operating problems. Other regular contacts are with service recipients and employees of outside organizations. More than ordinary courtesy, tact and diplomacy may be required to resolve complaints or deal with hostile, uncooperative or uninformed persons.

#### CONFIDENTIALITY

Employee has access to some confidential information in the performance of their duties.

# **EDUCATION AND EXPERIENCE**

High School diploma or equivalent, with secretarial and business courses preferred, and up to one year of experience in a responsible secretarial position, preferably in a municipal setting or related setting, or any equivalent combination of education and experience.

Special Requirements: Driver's License preferred.

# KNOWLEDGE, ABILITY, AND SKILLS

Knowledge: Knowledge of names of roads in Town and other Town-owned properties maintained by DPW. Knowledge of programs for road maintenance, tree trimming, and cemetery development. Knowledge of landfill hours, rubbish collection routes, recycling, scheduling use of

recreational fields, DPW fees and charges. Knowledge of municipal accounting procedures for payroll and expense vouchers and related recordkeeping. Knowledge of the principles of office management and the ability to apply principles to department operations. Knowledge of department operations and functions.

Abilities: Ability to maintain detailed records and to prepare reports from same. Ability to work with field personnel.

Skills: Customer service skills. Word processing and data entry skills. Excel and/or Microsoft Access, MUNIS preferred, Microsoft word. Accounts Receivable, Accounts Payable and Payroll.

## WORK ENVIRONMENT

The work environment involves everyday discomforts typical of offices, with occasional exposure to outside elements. Noise or physical surroundings may be distracting, but conditions are generally not unpleasant. Incumbent may be required to work beyond normal business hours in response to emergency situations or to attend evening meetings.

# PHYSICAL, MOTOR, AND VISUAL SKILLS

# Physical Skills

Minimal physical demands are required to perform most of the work. The work principally involves sitting, with intermittent periods of stooping, walking, and standing. May be required to lift objects such as files, boxes of papers, office supplies, and office equipment weighing up to 30 pounds.

# **Motor Skills**

Duties are largely mental rather than physical, but the job may occasionally require minimal motor skills for activities such as moving objects, using office equipment, including but not limited to telephones, personal computers, handheld technology, and other office equipment.

# Visual Skills

Visual demands require routinely reading documents for general understanding and analytical purposes and ability to view a computer monitor.

John W Grands

August 18, 2020

Personnel Director

Scott C. Taveira Kenoth & M. Local president

m/ 8/24/20

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